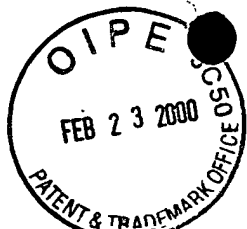


MNFRAME.032A



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Chari et al.
Appl. No. : 08/942,005
Filed : October 1, 1997
For : ALERT CONFIGURATOR
AND MANAGER
Examiner : S. Najjar

) Group Art Unit 2758

) I hereby certify that this correspondence, and all
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PRELIMINARY AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

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TECHNOLOGY CENTER 2800

Dear Sir:

Applicant conducted a telephone interview with Examiner Saleh Najjar on November 29, 1999 regarding the Office Action mailed on September 30, 1999. Applicant has amended Claims 1-4, 7, 13, 22, 25 and 34 pursuant to the comments made by the Examiner. Applicant has also filed a Continued Prosecution Application under 37 C.F.R. § 1.53(d) pursuant to the Examiner's suggestion. Please consider the above-captioned patent application in view of the following amendments and remarks.

IN THE CLAIMS:

Please amend Claims 1-4, 7, 13, 22, 25 and 34 as follows.

1. (Twice amended) A manager system [an apparatus] for monitoring alerts regarding the status of components in an agent [a] computer, the manager system comprising:
at least one processor, said processor configured to receive a plurality of unfiltered alerts from the agent computer, said alerts providing status information about different components in the agent computer; and

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